MENACAPITAL

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Where mandatory consumer or regulatory protections apply, those protections are not affected.

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Internal Complaint Handling
Any dispute arising in connection with these Terms and Conditions must first be submitted under our Complaint Handling Procedures, as published on our website and updated from time to time.

Arbitration
If the dispute is not resolved through internal procedures, it shall be finally resolved by arbitration under applicable arbitration rules in the United Arab Emirates.

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